

Privacy Policy
www.coastaldrone.co.uk
Drone services provider
Effective date 1st July 2025

www.coastaldrone.co.uk (the "Site") is owned and operated by Coastal Drone Services. Coastal Drone Services is the data controller and can be contacted at:

info@coastaldrone.co.uk
07368 200626
2 Sea Way Bognor Regis PO22 7SA

Purpose

The purpose of this privacy policy ("Privacy Policy") is to inform users of our Site of the following:

- The personal data we will collect
- Use of collected data
- Who has access to the data collected
- The rights of Site users
- The Site's cookie policy

This Privacy Policy applies in addition to the Terms and Conditions for our Site and Services.

GDPR

We comply with the United Kingdom General Data Protection Regulation, known as the "UK GDPR" and the Data Protection Act 2018.

We have not appointed a Data Protection Officer as we do not fall within the categories of controllers and processors required to appoint a Data Protection Officer under Article 37 of the UK GDPR.

Consent

By using our Site users agree consent to the conditions set out in this Privacy Policy.

Legal Basis for Processing

We collect and process personal data about users in the UK only when we have a legal basis for doing so under Article 6 of the UK GDPR.

We rely on the following legal basis to collect & process the personal data of UK users:

- Processing of user personal data is necessary for us to take, at the request of a user, steps before entering a contract or for the performance of a contract to which a user is a party. If a user does not provide the personal data necessary to perform a contract we will be unable to respond to business enquiries nor provide our services.

The data we collect and use

Data collected consists of name, address, phone number, email and website cookies.

How We Use Personal Data

Data collected on our Site will only be used for the purposes specified in this Privacy Policy or indicated on the relevant pages of our Site. We will not use your data beyond what we disclose in this Privacy Policy.

Who We Share Personal Data With

Employees

We may disclose user data to any member of our organisation who reasonably needs access to user data to achieve the purposes set out in this Privacy Policy.

Other Disclosures

We will not sell or share your data with other third parties, except in the following cases:

- If the law requires it
- If it is required for any legal proceeding
- To prove or protect our legal rights
- To buyers or potential buyers of this business in the event that we seek to sell the business

If you follow hyperlinks from our Site to another site, please note that we are not responsible for and have no control over their privacy policies and practices.

How Long We Store Personal Data

User data will be stored for 6 months.

You will be notified if your data is kept for longer than this period.

How We Protect Your Personal Data

In order to protect your security, we use SSL protection to secure data exchange on our website. All data held is stored securely and not accessible to third parties.

While we take all reasonable precautions to ensure that user data is secure and that users are protected, there always remains the risk of harm. The Internet as a whole can be insecure at times and therefore we are unable to guarantee the security of user data beyond what is reasonably practical.

Your Rights as a User

Under the UK GDPR, you have the following rights:

- Right to be informed
- Right of access
- Right to rectification
- Right to erasure
- Right to restrict processing
- Right to data portability
- Right to object

Children

We do not knowingly collect or use personal data from children under 16 years of age. If we learn that we have collected personal data from a child under 16 years of age, the personal data will be deleted as soon as possible. If a child under 16 years of age has provided us with personal data their parent or guardian may contact our privacy officer.

How to Access, Modify, Delete, or Challenge the Data Collected

If you would like to know if we have collected your personal data, how we have used your personal data, if we have disclosed your personal data and to who we disclosed your personal data, if you would like your data to be deleted or modified in any way, or if you would like to exercise any of your other rights under the UK GDPR, please contact our privacy officer here:

Administrator at Coastal Drone Services
info@coastaldrone.co.uk
07368 200626
2 Sea Way Bognor Regis PO22 7SA

Cookie Policy

A cookie is a small file, stored on a user's hard drive by a website. Its purpose is to collect data relating to the user's browsing habits. You can choose to be notified each time a cookie is transmitted. You can also choose to disable cookies entirely in your internet browser, but this may decrease the quality of your user experience.

We use the following types of cookies on our Site:

1. Functional cookies

Functional cookies are used to remember the selections you make on our Site so that your selections are saved for your next visits; and

2. Analytical cookies

Analytical cookies allow us to improve the design and functionality of our Site by collecting data on how you access our Site, for example data on the content you access, how long you stay on our Site, etc.

Modifications

This Privacy Policy may be amended from time to time in order to maintain compliance with the law and to reflect any changes to our data collection process. When we amend this Privacy Policy we will update the "Effective Date" at the top of this Privacy Policy. We recommend that our users periodically review our Privacy Policy to ensure that they are notified of any updates. If necessary, we may notify users by email of changes to this Privacy Policy.

Complaints

If you have any complaints about how we process your personal data, please contact us through the contact methods listed in the Contact Information section so that we can, where possible, resolve the issue. If you feel we have not addressed your concern in a satisfactory manner you may contact a supervisory authority. You also have the right to directly make a complaint to a supervisory authority. You can lodge a complaint with a supervisory authority by contacting the Information Commissioner's Office, UK.

Contact Information

If you have any questions, concerns or complaints, you can contact our privacy officer, Administrator at Coastal Drone Services, at:

info@coastaldrone.co.uk
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2 Sea Way Bognor Regis PO22 7SA